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Initial

CalSAWS

California Statewide Automated Welfare System



Infrastructure County Purchase

KG-01-2026 GWT – Kings (3) Adjusted Height Kiosks

April 21, 2026

Kings County Agreement No. **26-159**

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Date	Document Version	Revision Description	Author
03/17/2026	0.1	Create Document	Mary Ricketts
04/02/2026	0.2	Drafted and Sent to Internal Review	Mary Ricketts
04/20/2026	0.3	Sent to CPMO for Review	Mary Ricketts
04/21/2026	0.4	Addressed CPMO Comments	Mary Ricketts
04/21/2026	1.0	Sent to County for Review	Mary Ricketts

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1 OVERVIEW

Pursuant to Section 8.7 of the CalSAWS Infrastructure Agreement between the CalSAWS Consortium and Gainwell Technologies LLC (Gainwell) effective October 01, 2024, Consortium shall also have the right to order and purchase Work that is in connection with the CalSAWS System and which will be used by Consortium Members, by executing and delivering an order form that is agreed to in writing by Contractor and Consortium and executed by the applicable Consortium Member. In the event of a conflict or inconsistency between the terms and conditions of an order and this Agreement, the terms and conditions of this Agreement shall control to the extent of the conflict or inconsistency.

Kings County has requested three (3) adjusted height kiosks which require infrastructure support as further described in this County Purchase Order (CPO).

2 SCOPE OF WORK

Kings County would like to purchase and install height adjusted kiosks at the following two (2) county locations:

- Two (2) kiosks will be installed at the Hanford Main office
- One (1) kiosk will be installed at the Corcoran Outstation

This County Purchase includes Hardware Charges, Hardware Support Charges for the new equipment, Administrative Charges for CPO administration and equipment transportation, and Change Budget Services for equipment configuration, asset tagging, imaging, flow design support, and onsite support and training at go-live.

2.1 Hardware Charges

- (3) Height Adjusted Kiosks. Each kiosk includes the following:
  - Kiosk Shell
  - MICROTOUCH Screen (includes 3-year warranty)
  - CARD SWIPE
  - BARCODE SCANNER (includes 1-year warranty)
  - PRIVACY WINGS
  - MARINE GRADE SHELF
  - HP Elite Mini 800 Desktop
  - Ricoh Scanner
  - BOCA LEMUR-Z PRINTER (includes 1-year warranty)

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- Zebra Receipt Paper (1 case)
- RTS & RTS Lite - Front Only
- Shipping//Container/Pallet

2.2 Hardware Support Charges

- BARCODE SCANNER Extended Warranty, 3 additional years (4-years total)
- BOCA LEMUR-Z PRINTER Extended warranty, 2 additional years (3-years total)
  - NOTE: Print head is covered for 90 days.
- MICROTOUCH Screen Extended Warranty, 2 additional years (5-years total)

2.3 Administrative Charges

- Equipment transportation after configuration at CalSAWS facility

2.4 One Time Charge – Support Services

- (3) hours of business analyst hours for administrative review and tracking of kiosk delivery.

2.5 Change Budget Services (Included in M&O Services)

- Equipment configuration
- Asset tagging the equipment
- Imaging the workstation with an Intune managed image
- Flow design support prior to deployment of the kiosk based on assistances for the creation of one (1) process flow (per site)
- Onsite support and training

3 ASSUMPTIONS

Assumption No.	Area	Description
1	Financial	The charges in Section 4 below, "Total Estimated Charges," are estimates and are subject to change. The estimates include taxes if appropriate.
2	Financial	The Total Charges below reflect the scope of work outlined within this County Purchase. Any changes in scope must be mutually agreed upon by the parties

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Assumption No.	Area	Description
		involved and may result in additional charges. The additional charges will be executed as a revision/amendment to this County Purchase.
3	Financial	Invoicing will occur through the Consortium through standard procedures as time and materials not to exceed the total cost of this county purchase. Estimate includes up to 3 hours to be worked and invoiced once the County Purchase is approved by the County and all parties involved, through the end of SFY 2026/27, June 30, 2027.
4	Financial	Hardware, Hardware Support, and Administrative Charges will be invoiced in full upon receipt of hardware acceptance.
5	Financial	• Administrative Charges are included in this County Purchase for Gainwell staff to transport three (3) kiosks. • One-Time Support Services Charge is included in this County Purchase for Gainwell staff to administrative review and tracking of kiosk delivery.
6	Financial	If effort exceeding technician availability is needed (for example, overtime or overnight), this would result in additional Change Budget Services. These charges would be included in a revision of this County Purchase.
7	Financial	After installation, future moves of the kiosks to different county offices could result in additional Administrative Charges and Change Budget Services. These charges would be provided to the County via a separate County Purchase.
8	General (Kiosk)	The kiosks in this order are intended for use in the lobbies of the two (2) existing Kings County managed sites. The table below lists the address of each site and the total quantity of managed kiosks that will be deployed at each site.

Site Address	Quantity of Managed Kiosks	Total Kiosks
Hanford Main Office	2	2
Corcoran Outstation	1	1

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Assumption No.	Area	Description
9	General (Kiosk)	New equipment will initially be delivered to the CalSAWS Depot in Gold River California where Gainwell staff will asset-tag and image the kiosks. Once those activities have been completed, Gainwell will transport the equipment to the county.
10	General (Kiosk)	The Consortium will retain ownership of all software licenses purchased under this County Purchase.
11	General (Kiosk)	The Consortium will transfer ownership of all hardware purchased under this County Purchase to the county; however, the equipment will continue to be CalSAWS managed equipment.
12	General (Kiosk)	Once the county has moved forward with the County Purchase, Gainwell will provide Kings County IT with a list of ports so the county can confirm the IP addresses and connectivity assignments. • If needed, Gainwell will provide Kings County with a script which will verify connectivity to the ports.
13	General (Kiosk)	The County will provide county network connections so Gainwell can test the kiosks.
14	General (Kiosk)	The County will be responsible for choosing the most appropriate location where each kiosk will be placed and used by clients. • The location for each kiosk should have accessibility to electrical power outlets. • A CalSAWS network jack will be required at the installation site of the kiosks. If a network jack is not available, then the county will be responsible for obtaining one. • The county is responsible for all facility-related work including, but not limited to the following: electrical, data/electrical cabling, HVAC, and furniture. • The kiosks cannot be plugged into a power strip. • The county is responsible for adhering to all applicable fire codes and ADA standards regarding the placement and installation of the kiosks. • The county is responsible for resolving any citation(s) with the ADA.
15	General (Kiosk)	The county will be responsible for set-up and installation of the kiosks. • Due to the size and stability of the kiosks, it is recommended that the county anchor the kiosks to the floor for safety. Additionally, it is also recommended that the county anchor the

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ASSUMPTION NO.	AREA	DESCRIPTION
		electrical plug to the power outlet to prevent unauthorized plugging.
16	General	This County Purchase does not include any incremental charges for network infrastructure. If there is a need for additional network infrastructure costs, these additional charges would be provided to the County in a separate County Purchase.
17	General	This County Purchase does not include services for Gainwell to assist with business process transformation efforts.
18	General	If the County requests additional parts, a revision of this County Purchase will be required.
19	Hardware Warranties	• BARCODE SCANNER Extended Warranty, 3 additional years • BOCA LEMUR-Z PRINTER Extended warranty, 2 additional years o NOTE: Print head is covered for 90 days. • MICROTOUCH Screen Extended Warranty, 2 additional years
20	Support	The County will raise defect or enhancement requests via the ServiceNow ticketing tool.

3.1 County Purchase Prerequisites

To begin this project, the county must approve this County Purchase and provide the corresponding approved Advance Planning Document (APD) from the Office of Technology and Solutions Integration (OTSI) that supports this purchase to proceed with this County Purchase or alternative form of authorized spending from the Office of Technology and Solutions Integration (OTSI) that supports this purchase by July 31, 2026. Otherwise, the estimates provided in this County Purchase may not be valid, can potentially impact dependent timelines, and a new County Purchase will be required.

Services are assumed to begin when the following are completed:

- County approves this County Purchase
- Provide approved APD or alternative from OTSI
- Consortium approves this County Purchase

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4 TOTAL ESTIMATED CHARGES

Total estimated charges are shown below. These are estimates based on information available as of the date of submission of this County Purchase document.

Total Hardware/Software/Effort Costs	SFY 25/26	SFY 26/27	Total Charges
Administrative Charges	**$0.00**	**$900.00**	**$900.00**
One-Time Charge - Support Services	**$0.00**	**$341.10**	**$341.10**
Recurring Charges - Support Services	**$0.00**	**$0.00**	**$0.00**
Hardware and Software Charges	**$0.00**	**$43,001.06**	**$43,001.06**
Hardware Charges	$0.00	$41,333.96	$41,333.96
Hardware Maintenance and Support Charges	$0.00	$1,667.10	$1,667.10
Software Charges	$0.00	$0.00	$0.00
Software Maintenance and Support Charges	$0.00	$0.00	$0.00
Production Operations Charges	**$0.00**	**$0.00**	**$0.00**
One Time Charges	$0.00	$0.00	$0.00
Recurring Charges	$0.00	$0.00	$0.00
Effort Costs	**$0.00**	**$0.00**	**$0.00**
Effort Costs	$0.00	$0.00	$0.00
Total Charges	**$0.00**	**$44,242.16**	**$44,242.16**

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5 COUNTY PURCHASE APPROVAL

Subject: **County Purchase – KG-01-2026 GWT**

The subject document is accepted as allowing Gainwell Technologies to proceed with the subject County Purchase.

County of Kings

By: Rusty E. Robinson

Printed Name: Rusty Robinson

Title: Board Chairman
Kings County Board of Supervisors

Date: 07-14-2026

Attest

By: Catherine Venturella

Printed Name: Catherine Venturella

Title: Clerk of the Board

Date: 07-14-2026

County of Kings County Counsel

Approved as to Form

By:

Printed Name: Crystal M. Pizano

Title: Deputy County Counsel

Date: June 24, 2026

Notice Address:

Kings County Human Services Agency
1400 W. Lacey Blvd., Bldg. 12
Hanford, CA 93230

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Gainwell Technologies

Signed by:
By: Dawn Wilder
5E50489CE06C491...

Printed Name: Dawn Wilder

Title: Project Executive

Date: 8/21/2026

Notice Address:

Gainwell Technologies
11971 Foundations Place, 3rd floor
Gold River, CA 95670

CalSAWS Consortium

DocuSigned by:
By: Holly Murphy
89B392A87EF54EB...

Printed Name: Holly Murphy

Title: Interim Executive Director

Date: 8/21/2026

Notice Address:

CalSAWS Consortium
11971 Foundations Place, 3rd floor
Gold River, CA 95670

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California Health and Human Services Agency
Office of Technology & Solutions Integration
Statewide Automated Welfare System (SAWS) Project
2495 Natomas Park Drive, Suite 515
Sacramento, California 95833
(916) 263-3900

GAVIN NEWSOM
GOVERNOR

July 28, 2026

Ms. Jennifer Fernandes
Kings County Human Services Agency
1200 South Drive
Hanford, CA 93230

RE: Kiosks FY 2026-2027 APD AL

Dear Ms. Fernandes,

This approves your Fiscal Year (FY) 2026-27 request received on July 14, 2026 to purchase hardware and services for the Kings County Human Services Agency. I understand that this acquisition will be competitively procured in accordance with state and federal guidelines.

Estimated one-time maintenance and operations costs in the amount of **$44,243.00** are approved.

This approval is contingent upon the availability of state and federal funds. For claiming purposes, *this approval is for M&O costs only.* ***These costs are not eligible to be claimed as developmental costs****. Account # (APD Project #)* ***16-26-15343*** *has been assigned as a project identification number for your claiming within the County Expense Claim Reporting Information System (CECRIS), internal tracking, and audit purposes. Please now utilize this project number when claiming M&O costs in CECRIS.* If you have questions regarding the claiming of costs, please e-mail them to fiscal.systems@dss.ca.gov

If you have other questions or concerns, please contact Sudakshina Biswas at (916) 263-0478 or email her at Sudakshina.Biswas@otsi.ca.gov

Sincerely,

DocuSigned by:
Patrice Yang
8CC5804BD2F141C...

PATRICE YANG
SAWS Project

cc: Analyst, Fiscal Policy Bureau, CDSS
Analyst, County Expense Claim, CDSS